

Have you been contacted by a police officer or bank official asking you to exchange money?

Your bank or the police will never call you to ask you to complete any kind of transaction.

Have you been asked to keep your mobile phone on or await further instructions?

Some callers pretend to be police officers or bank staff.

Have you been asked to meet someone after your transaction?

Some customers meet people pretending to be the police and hand over their money - only to lose it all.

If you have answered "yes" to any of these questions or have any doubts about your transaction – please stop and speak to a member of your family, or your local police force on 101. If you are unsure if a call is from your bank, hang up and dial 159 to speak directly to your bank.











